Appendix 4 Draft Lead Key Performance Indicators 2019/20

Lead KPIs	No.	Indicator Description
Urgent Care Oversight Board	UCOB1	Reduce the number of people seen in Emergency Department (i.e. majors and resus) as a % of the total number of people attending the A&E site (all streams)
Urgent Care Oversight Board	UCOB2	Increase the number of people seen through Urgent Treatment Centre services as a % of the total no of people attending the A&E site (all streams).
Urgent Care Oversight Board	UCOB3	Reduction in *Over 75yrs* Non-Elective average Length of Stay
Urgent Care Oversight Board	UCOB4	Reduction in A&E admissions from Care Homes
Community Oversight Board	COB1	Reduced number of medically fit patients (including reductions in delayed transfers of care, stranded and super stranded)
Community Oversight Board	COB2	Reduction, against original trajectory, of patients conveyed to Emergency Department
Community Oversight Board	COB3	Reduction in time on waiting list for relevant community services
Community Oversight Board	COB4	Increase in client contact/patient visits for relevant services
Community Oversight Board	COB5	Reduction in health and care workforce turnover
Planned Care Oversight Board	PC0B1	GP referrals to acute within 2% (tbc) of optimal referral rate
Planned Care Oversight Board	PC0B2	Reduce number Low Clinical Value Procedure Referrals
Planned Care Oversight Board	PC0B3	Reduction in Elective Activity
Planned Care Oversight Board	PC0B4	Increase number of Advice & Guidance Requests
Planned Care Oversight Board	PC0B5	Growth prevention of New Outpatient to Follow-up appointment with no further action
Planned Care Oversight Board	PCOB6	Growth Prevention of New Outpatient with no Follow-up appointment